

Preventative Maintenance

- Provide areas for wiping shoes both internally and externally at all entrances.
- We also recommend placing barrier matting at all internal doors to catch any remaining dirt or moisture.
- Ensure that all movable apparatus etc. used in the room is protected underneath by fixing felt pads or strips.
- Experience has shown that things such as indoor football / hockey goal posts cause a lot of wear to a floor.
- Request that users do not wear trainers with black rubber soles as these can make friction marks.
- If Stiletto shoes are permitted on the floor they will compress the grain of the timber.

Daily / Weekly Maintenance

- Vacuum and/or sweep the floor to remove dust and grit. An anti static “vee” sweeper or well rung out damp cloth are effective means of dust removal.
- Once a week the floor should be cleaned using a well rung out mop with a solution of Bona Sportive Cleaner detergent suitable for cleaning lacquered wood surfaces. **DO NOT OVER WET THE FLOOR.**
- If a floor cleaning machine is used it should be equipped with soft brushes and be of the type that vacuums up the water immediately.
- For maintenance supplies, please contact Reflex Sports Floors Maintenance division on 01932 563 138.

Removing Marks and Scuffs

- To remove marks such as glue, wax, friction marks etc. which do not disappear with normal cleaning, we recommend a clean cloth moistened with white spirit. Rub carefully until the mark disappears and then wash the area with clean water to remove any remaining white spirit.
- Obstinate marks such as lumps of glue, gum or wax should be carefully scraped off the floor using a plastic filler knife or similar. This job should be done with great care so as not to damage the lacquer.

Room Conditions

- The building containing the floor should operate within the following parameters:
- Minimum room temperature 13°C.
- Relative Humidity between 35% & 65%.
- If under floor heating is used the maximum surface temperature on the floor should be no greater than 27°C.

Loading – trucks / trolleys etc.

- The use of nylon or metal wheels, or similar hard wheels, is not permitted without a protective covering.
- Care should always be taken when pushing around heavy loads. When loads are heavy, load spreading sheets should be placed in the traffic area, e.g. 22mm plywood sheets.

Re-finishing your floor

- We strongly recommend that your flooring product is mechanically scrubbed and sealed at least every 2 years.
- Applying extra coats of lacquer will ensure the life span of the floor will be greatly increased.
- The cost of a scrub and seal is much less than a full sand and re-seal and down time greatly reduced.
- When finally sanding and sealing the floor –seek specialist contractors such as Reflex Sports Ltd.
- Please contact Reflex if you require any further information.

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